

2023 CSAE BENEFITS & COMPENSATION REPORT

Buy Full Report

csae | scda°

2023 CSAE Benefits & Compensation Report

40th Edition

CANADIAN SOCIETY OF ASSOCIATION EXECUTIVES

2023 CSAE Benefits & Compensation Report 40th Edition

© Copyright 2023 Canadian Society of Association Executives

All rights reserved. No part of this publication may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopy, recording or any information storage or retrieval system, without permission in writing from the publisher.

Produced in Canada.

This publication is published for information and educational purposes only and should not be considered legal advice.



ISBN: 978-1-927816-29-5 Digital



2 Sheppard Ave. E., 20th Floor Toronto, ON, M2N 5Y7 T: 416.363.3555 Toll-Free 1.800.461.3608 csae@csae.com | www.csae.com

Research & Analysis Conducted by:



1568 Merivale Road, Suite 120 Ottawa, ON K2G 5Y7 T: 905.274.7438 | 613.825.8480 Toll-Free: 1.866.920.3999

gthacker@portagegroup.com | www.portagegroup.com

About the Canadian Society of Association Executives

Incorporated in 1962, the Canadian Society of Association Executives (CSAE) is Canada's only national member-based not-for-profit organization committed to delivering the knowledge, resources and environment to advance association excellence. CSAE, also known as an "association of associations," offers robust networking and learning opportunities, including an education program leading to the *Certified Association Executive (CAE®)* designation. For further information, please visit the CSAE website at www.csae.com.

About The Portage Group Inc.

The Portage Group Inc. is a consulting group with a shared passion for helping organizations along the various stages of their journey. Our consulting team offers deep sector expertise across multiple service areas that include research, strategy, search, human resources, organizational performance and governance. For more information, please visit www.portagegroup.com.

Disclaimer

Although the information in this report has been obtained from sources that The Portage Group Inc. believes to be reliable, this report is based on survey responses during the period of Nov. 14 to Dec. 9, 2022. Accordingly, its accuracy and completeness cannot be guaranteed. This report is for information purposes only. All opinions and estimates included in this report constitute the views of survey respondents combined with our judgment as of this date and are subject to revision.

TABLE OF CONTENTS

EXECUTIVE SUMMARY	
1. Introduction	1
METHODOLOGY	1
STUDY LIMITATIONS	3
2. CASH COMPENSATION – HOW DOES YOUR PAYCHEQUE MEASURE UP?	4
Highlights	5
CASH COMPENSATION BY LEVEL	6
COMPENSATION DISTRIBUTION	8
ASSOCIATION COMPENSATION GROWTH	11
EMPLOYMENT STATUS	14
3. CASH COMPENSATION BY ASSOCIATION CHARACTERISTICS	15
HIGHLIGHTS	15
ASSOCIATION TYPE	16
GEOGRAPHY	17
Association Jurisdiction	20
Association Size	21
Affiliation Status	25
MEMBERSHIP CHARACTERISTICS	26
4. CASH COMPENSATION BY DEMOGRAPHICS	30
HIGHLIGHTS	30
Age	32
Gender	33
QUALIFICATIONS	34
Experience	39
Role in Organization	46
5. INCENTIVE PLANS	47
HIGHLIGHTS	47
PARTICIPATION IN INCENTIVE PLANS	48
INCENTIVE PERCENTAGES	48
6. EMPLOYMENT BENEFITS	50
HIGHLIGHTS	50
RETIREMENT BENEFITS	52
HEALTH BENEFITS	55
AUTOMOBILE/PARKING BENEFITS	58
Fringe Benefits	61
SUMMARY OF BENEFIT VALUES	63
APPENDIX I: DETAILED COMPENSATION AND BENEFITS IN INDUSTRY/TRADE ASSOCI	CIATIONS 64

APPENDIX II: DETAILED COMPENSATION AND BENEFITS IN PROFESSIONAL ASSOCIATIONS	76
APPENDIX III: DETAILED COMPENSATION AND BENEFITS IN REGISTERED CHARITIES	88
APPENDIX IV: DETAILED COMPENSATION AND BENEFITS IN REGULATORY AUTHORITIES	100
APPENDIX V: DETAILED COMPENSATION AND BENEFITS IN SPECIAL/COMMON INTEREST ASSOCIATIONS	112
APPENDIX VI – CHARACTERISTICS OF TOP QUARTILE MANAGEMENT	124
APPENDIX VII – SLIMMARY OF COMPENSATION BY REGION	120

TABLE OF EXHIBITS

2.	CASH COMPENSATION – HOW DOES YOUR PAYCHEQUE MEASURE UP?	4
	EXHIBIT 2-1: CASH COMPENSATION BY LEVEL	6
	EXHIBIT 2-2: ADDITIONAL CASH COMPENSATION RATIO	7
	EXHIBIT 2-3: BASE COMPENSATION AS AN HOURLY WAGE	7
	EXHIBIT 2-4: COMPENSATION QUARTILES BY LEVEL	8
	EXHIBIT 2-5: TOTAL CASH DISTRIBUTION BY LEVEL.	9
	EXHIBIT 2-6: TOTAL CASH DISTRIBUTION BY LEVEL (CONT'D)	. 10
	EXHIBIT 2-7: COMPENSATION 2012 TO 2022	
	EXHIBIT 2-8: ASSOCIATION PAYROLLS	. 13
	EXHIBIT 2-9: EMPLOYMENT STATUS	. 14
3.	Cash Compensation By Association Characteristics	. 15
	EXHIBIT 3-1: ASSOCIATION TYPE	. 16
	EXHIBIT 3-2: REGION OF HEADQUARTERS.	. 18
	EXHIBIT 3-3: COMMUNITY SIZE	. 19
	EXHIBIT 3-4: ASSOCIATION JURISDICTION	. 20
	EXHIBIT 3-5: ASSOCIATION REVENUE	. 22
	EXHIBIT 3-6: ASSOCIATION STAFF SIZE	. 24
	EXHIBIT 3-7: AFFILIATION STATUS	
	EXHIBIT 3-8: TYPE OF MEMBERS	. 27
	EXHIBIT 3-9: NUMBER OF MEMBERS (CONSTITUENTS)	. 29
4.	CASH COMPENSATION BY DEMOGRAPHICS	.30
	EXHIBIT 4-1: AGE	.32
	EXHIBIT 4-2: GENDER	.33
	EXHIBIT 4-3: EDUCATION	. 34
	EXHIBIT 4-4: RELEVANT DEGREE	
	EXHIBIT 4-5: CERTIFICATION.	.36
	EXHIBIT 4-6: CERTIFIED ASSOCIATION EXECUTIVE (CAE®)	.37
	EXHIBIT 4-7: CSAE MEMBER STATUS	.38
	EXHIBIT 4-8: YEARS AT CURRENT ORGANIZATION	
	EXHIBIT 4-9: YEARS IN CURRENT POSITION	.41
	EXHIBIT 4-10: YEARS AT SENIORITY LEVEL	
	EXHIBIT 4-11: YEARS IN THE ASSOCIATION/NOT-FOR-PROFIT SECTOR	.43
	EXHIBIT 4-12: YEARS IN THE CURRENT DISCIPLINE	.44
	EXHIBIT 4-13: PRIOR SECTOR EXPERIENCE	.45
	EXHIBIT 4-14: ROLE IN ORGANIZATION	.46

5.	INCENTIVE PLANS	4/
	EXHIBIT 5-1: PARTICIPATION IN INCENTIVE PLANS	48
	EXHIBIT 5-2: ACTUAL, TARGET AND MAXIMUM BONUS BY LEVEL	49
6.	EMPLOYMENT BENEFITS	50
	EXHIBIT 6-1: PROPORTION OF EMPLOYEES RECEIVING RETIREMENT BENEFITS	52
	EXHIBIT 6-2: RETIREMENT BENEFITS BY LEVEL	53
	EXHIBIT 6-3: EMPLOYER RSP AND PENSION CONTRIBUTION PERCENTAGES	54
	EXHIBIT 6-4: PROPORTION OF EMPLOYEES RECEIVING HEALTH BENEFITS	55
	EXHIBIT 6-5: PROPORTION OF EMPLOYEES RECEIVING HEALTH BENEFITS	57
	EXHIBIT 6-6: PROPORTION OF EMPLOYEES RECEIVING AUTOMOBILE BENEFITS	58
	EXHIBIT 6-7: AUTOMOBILE BENEFITS BY LEVEL	59
	EXHIBIT 6-8: AVERAGE VALUE OF PARKING BENEFITS	59
	EXHIBIT 6-9: MILEAGE ALLOWANCES FOR USE OF PERSONAL VEHICLE	60
	EXHIBIT 6-10: PROPORTION OF EMPLOYEES RECEIVING FRINGE BENEFITS	61
	EXHIBIT 6-11: FRINGE BENEFITS BY LEVEL	62
	EXHIBIT 6-12: SUMMARY OF BENEFITS VALUES	63
AF	PPENDIX I: DETAILED COMPENSATION AND BENEFITS IN INDUSTRY/TRADE ASSOCIATIONS	64
	PROPORTION OF EMPLOYEES RECEIVING BENEFITS BY LEVEL IN INDUSTRY/TRADE ASSOCIATIONS	65
	RETIREMENT BENEFITS BY LEVEL IN INDUSTRY/TRADE ASSOCIATIONS	65
	AUTOMOBILE BENEFITS BY LEVEL IN INDUSTRY/TRADE ASSOCIATIONS	65
	HEALTH BENEFITS BY LEVEL IN INDUSTRY/TRADE ASSOCIATIONS	66
	HEALTH BENEFITS BY LEVEL IN INDUSTRY/TRADE ASSOCIATIONS (CONT'D)	67
	FRINGE BENEFITS BY LEVEL IN INDUSTRY/TRADE ASSOCIATIONS	67
	SUMMARY OF BENEFIT VALUES BY LEVEL IN INDUSTRY/TRADE ASSOCIATIONS	68
	COMPENSATION QUARTILES BY LEVEL IN INDUSTRY/TRADE ASSOCIATIONS	68
	LEVEL 1: CEO – DETAILED COMPENSATION: INDUSTRY/TRADE ASSOCIATIONS	70
	LEVEL 2/3: EXECUTIVES — DETAILED COMPENSATION: INDUSTRY/TRADE ASSOCIATIONS	71
	LEVEL 4: SENIOR MANAGEMENT – DETAILED COMPENSATION: INDUSTRY/TRADE ASSOCIATIONS	72
	LEVEL 5: FUNCTIONAL MANAGERS – DETAILED COMPENSATION: INDUSTRY/TRADE ASSOCIATIONS	73
	LEVEL 6: NON-MANAGEMENT – DETAILED COMPENSATION: INDUSTRY/TRADE ASSOCIATIONS	74
	LEVEL 7: SUPPORT STAFF — DETAILED COMPENSATION: INDUSTRY/TRADE ASSOCIATIONS	75

APPENDIX II: DETAILED COMPENSATION AND BENEFITS IN PROFESSIONAL ASSOCIATIONS	76
PROPORTION OF EMPLOYEES RECEIVING BENEFITS BY LEVEL IN PROFESSIONAL ASSOCIATIONS	77
RETIREMENT BENEFITS BY LEVEL IN PROFESSIONAL ASSOCIATIONS	77
AUTOMOBILE BENEFITS BY LEVEL IN PROFESSIONAL ASSOCIATIONS	77
HEALTH BENEFITS BY LEVEL IN PROFESSIONAL ASSOCIATIONS	78
HEALTH BENEFITS BY LEVEL IN PROFESSIONAL ASSOCIATIONS (CONT'D)	79
FRINGE BENEFITS BY LEVEL IN PROFESSIONAL ASSOCIATIONS	79
SUMMARY OF BENEFIT VALUES BY LEVEL IN PROFESSIONAL ASSOCIATIONS	80
COMPENSATION QUARTILES BY LEVEL IN PROFESSIONAL ASSOCIATIONS	80
LEVEL 1: CEO – DETAILED COMPENSATION: PROFESSIONAL ASSOCIATIONS	82
LEVEL 2/3: EXECUTIVES – DETAILED COMPENSATION: PROFESSIONAL ASSOCIATIONS	83
LEVEL 4: SENIOR MANAGEMENT – DETAILED COMPENSATION: PROFESSIONAL ASSOCIATIONS	84
LEVEL 5: FUNCTIONAL MANAGERS – DETAILED COMPENSATION: PROFESSIONAL ASSOCIATIONS	85
LEVEL 6: NON-MANAGEMENT – DETAILED COMPENSATION: PROFESSIONAL ASSOCIATIONS	86
Level 7: Support Staff – Detailed Compensation: Professional Associations	87
APPENDIX III: DETAILED COMPENSATION AND BENEFITS IN REGISTERED CHARITIES	88
PROPORTION OF EMPLOYEES RECEIVING BENEFITS BY LEVEL IN REGISTERED CHARITIES	89
RETIREMENT BENEFITS BY LEVEL IN REGISTERED CHARITIES	89
AUTOMOBILE BENEFITS BY LEVEL IN REGISTERED CHARITIES	89
HEALTH BENEFITS BY LEVEL IN REGISTERED CHARITIES	90
HEALTH BENEFITS BY LEVEL IN REGISTERED CHARITIES (CONT'D)	91
Fringe Benefits by Level in Registered Charities	91
SUMMARY OF BENEFIT VALUES BY LEVEL IN REGISTERED CHARITIES	92
COMPENSATION QUARTILES BY LEVEL IN REGISTERED CHARITIES	92
LEVEL 1: CEO – DETAILED COMPENSATION: REGISTERED CHARITY	94
LEVEL 2/3: EXECUTIVES – DETAILED COMPENSATION: REGISTERED CHARITY	95
Level 4: Senior Management – Detailed Compensation: Registered Charity	96
LEVEL 5: FUNCTIONAL MANAGERS – DETAILED COMPENSATION: REGISTERED CHARITY	97
LEVEL 6: NON-MANAGEMENT – DETAILED COMPENSATION: REGISTERED CHARITY	98
LEVEL 7: SUPPORT STAFF – DETAILED COMPENSATION: REGISTERED CHARITY	99

Appendix IV: Detailed Compensation and Benefits in Regulatory Authorities	100
PROPORTION OF EMPLOYEES RECEIVING BENEFITS BY LEVEL IN REGULATORY AUTHORITIES	101
RETIREMENT BENEFITS BY LEVEL IN REGULATORY AUTHORITIES	101
AUTOMOBILE BENEFITS BY LEVEL IN REGULATORY AUTHORITIES	101
HEALTH BENEFITS BY LEVEL IN REGULATORY AUTHORITIES	102
HEALTH BENEFITS BY LEVEL IN REGULATORY AUTHORITIES (CONT'D)	103
FRINGE BENEFITS BY LEVEL IN REGULATORY AUTHORITIES	103
SUMMARY OF BENEFIT VALUES BY LEVEL IN REGULATORY AUTHORITIES	104
COMPENSATION QUARTILES BY LEVEL IN REGULATORY AUTHORITIES	104
LEVEL 1: CEO – DETAILED COMPENSATION: REGULATORY AUTHORITY	
LEVEL 2/3: EXECUTIVES – DETAILED COMPENSATION: REGULATORY AUTHORITY	107
Level 4: Senior Management – Detailed Compensation: Regulatory Authority	108
LEVEL 5: FUNCTIONAL MANAGERS – DETAILED COMPENSATION: REGULATORY AUTHORITY	109
Level 6: Non-Management – Detailed Compensation: Regulatory Authority	110
LEVEL 7: SUPPORT STAFF — DETAILED COMPENSATION: REGULATORY AUTHORITY	111
Appendix V: Detailed Compensation and Benefits in Special/Common Interest Association	ATIONS112
PROPORTION OF EMPLOYEES RECEIVING BENEFITS BY LEVEL IN SPECIAL/COMMON INTEREST	Associations113
RETIREMENT BENEFITS BY LEVEL IN SPECIAL/COMMON INTEREST ASSOCIATIONS	113
AUTOMOBILE BENEFITS BY LEVEL IN SPECIAL/COMMON INTEREST ASSOCIATIONS	113
HEALTH BENEFITS BY LEVEL IN SPECIAL/COMMON INTEREST ASSOCIATIONS	
HEALTH BENEFITS BY LEVEL IN SPECIAL/COMMON INTEREST ASSOCIATIONS (CONT'D)	
FRINGE BENEFITS BY LEVEL IN SPECIAL/COMMON INTEREST ASSOCIATIONS	115
SUMMARY OF BENEFIT VALUES BY LEVEL IN SPECIAL/COMMON INTEREST ASSOCIATIONS	116
COMPENSATION QUARTILES BY LEVEL IN SPECIAL/COMMON INTEREST ASSOCIATIONS	116
LEVEL 1: CEO – DETAILED COMPENSATION: SPECIAL/COMMON INTEREST ASSOCIATIONS	118
LEVEL 2/3: EXECUTIVES – DETAILED COMPENSATION: SPECIAL/COMMON INTEREST ASSOCIA	TIONS 119
Level 4: Senior Management – Detailed Compensation: Special/Common Interest	Associations120
LEVEL 5: FUNCTIONAL MANAGERS — DETAILED COMPENSATION: SPECIAL/COMMON INTERES	T ASSOCIATIONS 121
LEVEL 6: NON-MANAGEMENT — DETAILED COMPENSATION: SPECIAL/COMMON INTEREST AS	SSOCIATIONS . 122
LEVEL 7: SUPPORT STAFF — DETAILED COMPENSATION: SPECIAL/COMMON INTEREST ASSOCIATION	ATIONS 123
APPENDIX VI – CHARACTERISTICS OF TOP QUARTILE MANAGEMENT	124
DETAILED MANAGEMENT COMPENSATION BY LEVEL BY QUARTILE	125
MANAGEMENT QUARTILE COMPARISON: ORGANIZATIONAL CHARACTERISTICS	125
MANAGEMENT QUARTILE COMPARISON: ORGANIZATIONAL CHARACTERISTICS (CONT'D)	
Management Quartile Comparison: Personal Characteristics	
Management Quartile Comparison: Experience	
Appendix VII – Summary of Compensation by Region	129
DETAILED COMPENSATION BY LEVEL BY REGION	130

EXECUTIVE SUMMARY

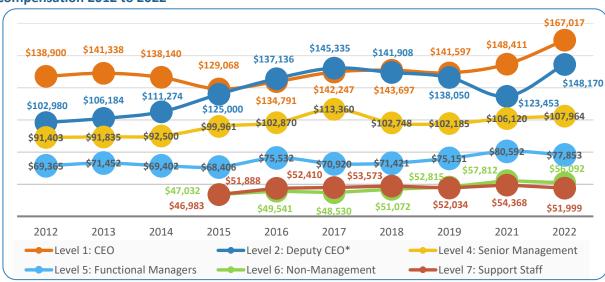
The 2023 edition of the *CSAE Benefits & Compensation Report* is the 40th in a series of annual benefits and compensation reports produced by the Canadian Society of Association Executives (CSAE). This report is jointly produced by CSAE and The Portage Group (TPG) and provides comprehensive documentation of compensation and benefits currently provided to staff employed in associations and other not-for-profit organizations across Canada.

CASH COMPENSATION RISING FOR CEOS, EXECUTIVES WHILE HOLDING STEADY AND DECLINING FOR OTHERS

For the second consecutive study, the trend for total compensation (base plus additional cash compensation) at the CEO level grew in 2022, increasing by an annual rate of 8.4% since the previous report. The largest year-over-year total compensation growth was among Deputy CEOs (Levels 2). This group saw an annual increase of 13.3%. In contrast, Senior Management (Level 4) saw a much more modest annual increase of 1.7% while the remaining staff levels saw compensation decline by between 3% and 4.4% over the 18 months since the last study.

CEOs in 2022 earned an average of \$167,017 in cash compensation. This includes an average of \$158,457 in base salary and \$8,560 in additional cash compensation such as bonuses and incentives.

Compensation 2012 to 2022



Notes: Source for 2012 through 2021 figures was the CSAE Benefits & Compensation Reports. Level 3 not shown due to a lack of available tracking data.

Looking ahead, the vast majority (76% to 95% depending on level) of the management level staff positions tested anticipate an increase in compensation in the next 12 months, while closer to half (50% to 55%) of non-management staff positions anticipate a bump in compensation. For those expecting an increase, management and executive positions anticipate receiving from 3.5 to 3.9% more while those in non-management position expect an increase of between 2.3% and 3%.

BENEFITS ADD VALUE TO THE COMPENSATION PACKAGE AT ALL LEVELS

Key benefits findings are summarized below:

- Benefits continue to add significant value to the compensation package at all levels, although the actual value increases steadily with seniority. In 2022, the total benefits added an average of \$8,050 for Support Staff (Level 7) and \$21,432 for CEOs (Level 1).
- Just under three-quarters (72%) of participating organizations report that they offer retirement benefits to at least one level of staff. At only 72%, CEOs (Level 1) continue to be the least likely among the management levels to receive retirement benefits. For the other three management levels, between 78% and 87% of staff receive retirement benefits.
- The value among those who receive retirement benefits ranges from 5.6% to 6.2% of base compensation, depending on level.
- RSP plans continue to be more common than pension plans for most staff levels. At the
 management levels, between 62% and 66% receive an RSP contribution. Matched contribution
 plans are more common than basic contribution plans for all levels.
- Pension plans are most common among Support Staff (Level 7 39%) and Non-Management (Level 6 35%).
- Nine in 10 (90%) participating organizations offer health benefits to at least one staff level.
 Between 91% and 100% of staff receive at least some health benefits at most levels. Health benefits are least common at the CEO level (Level 1 88%) and for Support Staff (Level 7 81%).
- The value of health benefits among those who receive them ranges from \$5,100 to \$6,700 across all levels. As a percentage of base compensation, the value of health benefits ranges from 4.1% to 8.0%.
- Automobile benefits are most common among CEOs (Level 1) with one in five (20%) receiving this type of benefit. Automobile benefits are far less common at other management levels.
- Although they do not always add considerable value to the compensation package, most staff at all levels receive fringe benefits. At all levels, professional development, laptops and other conference registration and travel are among the top five fringe benefits received.

ORGANIZATION CHARACTERISTICS CONTINUE TO INFLUENCE COMPENSATION AT MANY LEVELS

- At the CEO level, industry/trade associations pay the most by a significant margin compared to professional associations and the other organization types included in this study.
- At all levels except for Functional Management (level 5), compensation generally increases with
 the size of the community where the job is located. Regionally, Toronto and Ottawa continue to
 be among the top paying regions for most positions.
- Organizational scope also influences compensation. Study results show that the greater the
 jurisdiction, the higher the average compensation for CEOs (Level 1), Senior Management (Level
 4) and Support Staff (Level 7).
- There continues to be a strong correlation between compensation and organization revenue at all management levels. At the CEO level (Level 1), average compensation at associations whose revenues were \$5 million or more was more than 2.2 times higher than compensation at associations with revenues of \$500,000 or less. Although not as pronounced, this trend also holds true for other management levels.
- The number of staff also has a direct relationship with compensation at the management levels with compensation generally increasing with the number of staff. However, for CEOs (Level 1) and Senior Management (Level 4) average compensation peaks in organizations with 21 to 50 staff. These results are consistent with past studies.
- Unlike other measures of organization size, the number of members is not necessarily a driver of compensation.

COMPENSATION CONTINUES TO BE INFLUENCED BY FACTORS LIKE AGE, EDUCATION, GENDER AND EXPERIENCE

- Compensation generally increases with age at all levels. The analysis suggests the strongest link between compensation and age among Support Staff (Level 7) and is weakest among CEOs (Level 1).
- Consistent with previous studies, the results continue to show a sizeable wage gap between genders at several levels. The difference is particularly marked at the Executive levels.
- As in previous studies, there is a link between the level of compensation and education. The link
 is strongest at the CEO level where compensation increases by 37% from having a college
 degree to holding a post-graduate degree.
- Having a relevant degree has a positive impact on compensation at several levels, in particular for Executives (Level 2/3), Non-Management (Level 6), Senior Management (Level 4) and

Support Staff (Level 7). The difference in compensation is negligible for CEOs (Level 1) and Functional Management (Level 5).

- Holding a relevant certification has significant positive impact on compensation at all levels except Support Staff (Level 7).
- Compensation generally increases with all five types of experience tested, including: Time at the current organization, time in the current position, time spent at current seniority level, experience in the discipline and sector experience.

Buy Full Report